

## **Help With a Federal Agency**

Congressman Jackson and his staff have official authority over federal agencies and departments. After you have fully pursued your concerns with a federal agency, you may need further assistance from my staff with resolving a problem. To provide assistance, we ask that you complete and submit a privacy form and send it along with one or two pertinent documents to my office. Please be advised that your personal information will be held in the strictest confidence.

In addition, below is a list of Federal agencies and issues they have help you resolve. If you are not able to find the answer to your question, please contact my office to initiate a casework request.

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<b>AGENCY</b>	<b>ISSUE</b>
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### [Department of Defense](#)

Military Pay Scales, TRICARE Benefits, Enlistment Opportunities, Deployment Listings

[Department of Education](#)

Student Loans, Financial Aid Applications

[Federal Court System](#)

Judicial Branch Proceedings, Court Decisions

[Federal Emergency Management Agency](#)

Disaster Assistance and Emergency Preparedness

[Housing and Urban Development](#)

Fair Housing Rules, Affordable Housing

[Immigration and Naturalization Service](#)

Citizenship and Permanent Residency, Immigration Forms

[Internal Revenue Service](#)

Tax Forms, Taxpayer Assistance

[Department of Labor](#)

Family and Medical Leave Act, COBRA Coverage, Pensions

[Centers for Medicare and Medicaid Services](#)

Eligibility and Benefits, Medicare, Medicaid, Childrens Health Insurance

[U.S. Postal Service](#)

Mail Delivery Problems, Postal Rates

[Social Security Administration](#)

Social Security Eligibility and Benefits

[Department of State](#)

Passports, Visas, Travel Warnings

[Veterans Administration](#)

VA Hospitals and Facilities, Veterans Benefits

[White House](#)

Presidential Directives, Homeland Security, Volunteer Opportunities

[Firstgov.gov](#)

General Federal Government Information

